



JET-HOT Coatings
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Guarantee and Warranty Memorandum

Guarantee

JET-HOT Coatings carry a **Life Time Guarantee** against rust-through of new headers when coated inside and out. If rust-through, that is a rust hole completely through the substrate metal develops, your headers will be repaired and recoated at no charge.

If the customer is not satisfied with the colour or finish of the coating we will refund the purchase price of the coating only. This is subject to the parts being returned to **JET-HOT** for the coating to be removed. This must be carried out within 30 days of purchase.

JET-HOT Coatings applied to new or used headers, or other components, are conditionally guaranteed for three (3) years. During this period, headers or other components may be returned for unsatisfactory workmanship defects like missed spots, or coating defects like cracks, to be recoated at no charge. Extreme exhaust temperatures exceeding 704Deg C will be recoated once (1) at no charge or at the discretion of **JET-HOT** Management, during the first 12 months on only Vehicles used in normal driving conditions and not *competitive racing*.

Conditions

JET-HOT Guarantee will not apply if there is obvious physical abuse of the coating, modification, welding of the components or when used for *competitive racing of Motor Vehicles* such as cars, motorcycles and boats, but not limited to these descriptions.

Life Time Guarantee will not apply to any components that are only partially coated for any reason as requested by the customer, or by the limited access of the design of the components, (eg. mufflers.) or Internal engine component. These types of components are only Guaranteed at the point of consumer sale against workmanship and coating defects only.

JET-HOT will not cover the cost of Installation or removal of components or any damage that may result from the installation or removal.

The **JET-HOT** Guarantee is not transferable buy the end Consumer. That is a Consumer who has commissioned a trader to have the headers coated or a Consumer who has dealt directly with **JET-HOT**.

All Guarantee and Warranty periods start from the date of purchase. If some part is re-coated or replaces the Guarantee and Warranty period applies as of the original purchase date.

Regulations

This Warranty/Guarantee is additional to any consumer right applicable under Statute or Common Law.

Product List

JET-HOT Guarantee only applies to **JET-HOT** Sterling, **JET-HOT** Hi-Luster, **JET-HOT** satin Black, **JET-HOT** satin Blue, **JET-HOT** satin Cast iron grey, **JET-HOT** satin Red, **JET-HOT** satin Orange and **JET-HOT** Thermal Dissipation Coating. **JET-HOT** Hi-Temp Black and **JET-HOT** 2000 are only covered at the point of consumer sale against workmanship and coating defects.

Transport Disclaimer

All shipping and/or transport charges will be the responsibility of the customer. Any damage or loss of components during shipping is the responsibility of the company or persons who have

possession of the components at the time the damage or loss occurs. Any Transport Insurance is the customers responsibility.

Warranty Disclaimer for parts or components used in any form of motor sport.

Due to the nature of *performance applications*, all **JET-HOT Products** are sold without any expressed warranty or any implied warranty. **JET-HOT** shall not under any circumstances, be liable for any special, incidental or consequential damages, including, but not limited to, damages or loss of property or equipment, loss of profit or revenue, cost of purchased or replacement goods, or claims of customers of purchaser which may arise and/or result from the sale, installation or use of these products. **JET-HOT** reserves the right to make product improvements/changes without notice and without incurring liability with respect to similar products previously produced.

Product Specifications

Like all products there are limitations, **JET-HOT** Sterling, **JET-HOT** Hi-Luster, Black, Cast Iron Grey and Blue coating have a maximum temperature of 1300f (704C) and a minimum of -375f (-190C). **JET-HOT** 2000 has a maximum temperature of 2000f (1094c) and **JET-HOT** Hi-Temp Black has a maximum of 1800f (843c). **JET-HOT** Orange and Red have a maximum of 630f (345c). Because there are many things controlling internal engine temperature **JET-HOT** can not be held responsible for any damage to the coating resulting from over heating. The maximum temperature specified is sufficient to allow the normal use of motor vehicle operation. In *performance applications* these limits are often exceeded for the gain of more power.

Regulation Disclaimer

If the use of this coating on some parts does not comply with Federal and or State government regulations then **JET-HOT** Coating Australia Pty Ltd. cannot be in any way held responsible. It is suggested that Federal and or State government Regulations be checked.

This Guarantee and Warranty differ from the **JET-HOT DIRECT** Warranty. Information on the **JET-HOT DIRECT** is available in the **JET-HOT DIRECT** Warranty Memorandum.

Internal Engine Coating

The following procedures must be carried out before any parts can be refitted into an engine. When preparing the engine parts for coating they is subjected to different processes that fill them with grit and it is very important to clean them thoroughly before assembly.

Remove all oil gallery plugs to clean the gallery thoroughly and make sure any spit holes are clear. Clean engine parts with Solvent and NOT CAUSTIC based liquids, as these will remove the coating and also damage alloy parts.

The valve seat and valve faces may have been coated and this must be removed for the valve to work successfully.

Pistons must be thoroughly cleaned with a solvent like turpentine (nothing stronger) allowed to drying thoroughly, and then oiling the skirts prior to assembling into the engine. Always be sure you clean the bore thoroughly, use the white rag test.

Any areas of a part that may have coating on it (eg. Bearing or Seal surfaces) can be removed by careful rubbing with 400-grit emery tape, thoroughly clean part after.

These warnings are provided to the customer with every job.

Internal Engine Coating (continued)

Product Specifications

JET-HOT TBC (Thermal Barrier Coating) Maximum temperature of 705C - cure temperature 343C for half hour

JET-HOT LFC (Low Friction Coating) Maximum Temperature 810C – Cure Temperature 150c for one hour.

Disclaimer:

Piston manufactures use all kinds of metal and other elements in combinations of metals alloys in the production of pistons. When the coating is applied, the pistons are subjected to re-heating. This re-heating may alter the structure of the metal. When **JET-HOT** receive pistons we are unable to identify the alloys that may be more susceptible to this phenomenon. The coating application system used to apply the coating demands the piston be re-heated over the critical temperature that this phenomenon may occur. Therefore **JET-HOT** make no claim that a set of pistons will not suffer from this phenomenon and fore warn all customers.

Piston coating is a risky business **JET-HOT** take all care and caution when applying the coating endeavoring not to cause any changes in the piston.

When a customer has agreed to coat pistons they have entered into an agreement with **JET-HOT** knowing that there is some risk involved in coating pistons and that neither party has assigned any claims or obligations. Internal Engine Component are Guaranteed at the point of consumer sale against workmanship and coating defects only.

Appendix Descriptions

The words **JET-HOT** and **JET-HOT Australia** refers to **JET-HOT** Coatings Australia Pty. Ltd. "*Competitive racing of Motor Vehicles, "competitive racing" and "performance applications"*, shall refer to cars, motor cycles and boats, but not limited to these descriptions, used in competitive racing in off road track or even on highway sanctioned racing events, but not limited to these racing/competition descriptions.

"Products" shall refer to any Coating applied by **JET-HOT** Coatings Australia Pty. Ltd. and not the parts they are applied to.

"Component" and or "Headers" shall refer to Parts coated in **JET-HOT** coating.

Explanation of terms

The term "**Life time Guarantee**" refers to when the customer gets any parts coated as described above, they are guaranteed for the expected life span of the parts, or a minimum of 10 years.

The term "**If you don't like, you don't pay**" features in some USA origin promotion literature and can also be described as a money back guarantee, "**If you don't like**", that is the look or finish of the Coated parts then, "**you don't pay**", that is, we will refund the full cost of the coating only, subject to the conditions outlined above. **JET-HOT** Australia has dropped this term for legal reasons.

The above terms are featured prominently in our older Brochures that where supplied to us from **JET-HOT** USA.